

IMPORTANT — PLEASE READ THIS WARRANTY CAREFULLY BEFORE USING THIS PRODUCT

1. COVERAGE

ThermoSeal USA ("ThermoSeal") warrants to the original purchaser that its spray polyurethane foam (SPF) insulation products -- including ThermoSeal 800, ThermoSeal 5G, ThermoSeal 500, and ThermoSeal HFO -- are **free from defects in materials and workmanship for the lifetime of the original structure** in which they are installed, subject to the terms and conditions stated herein.

This warranty extends only to products installed by a **ThermoSeal Certified Installer** in accordance with all applicable building codes, ThermoSeal product specifications, and safety guidelines.

2. WHAT IS COVERED

- **Material defects** — failure of the foam attributable to defective raw materials supplied by ThermoSeal.
- **Workmanship defects** — improper curing, delamination, or excessive shrinkage that occurs within **ten (10) years** of installation and is directly attributable to a manufacturing defect.
- **Performance standards** — failure to achieve published R-values when tested under standard ASTM conditions.

3. WHAT IS NOT COVERED

This warranty does not cover damage or defects resulting from:

- Installation by non-certified or improperly trained applicators;
- Failure to follow ThermoSeal product data sheets, safety data sheets, or installation guidelines;
- Abnormal structural movement, settlement, or building failure;
- Exposure to chemicals, solvents, fuels, or materials incompatible with SPF;
- Acts of God, flooding, fire, earthquake, hurricane, or other force-majeure events;
- Mechanical damage, improper finishing, or alteration after installation;
- Normal wear, aging discolouration from UV exposure (without approved coating), or cosmetic imperfections;
- Condensation or moisture intrusion caused by improper vapour barrier or HVAC design.

4. WARRANTY CLAIM PROCEDURE

To make a warranty claim, the original purchaser must:

1. **Contact ThermoSeal** in writing within thirty (30) days of discovering the alleged defect at info@thermosealusa.com or (203) 900-7190.
2. **Provide proof of purchase** and documentation of installation by a certified installer.
3. **Allow inspection** by an authorised ThermoSeal representative before any remedial work is performed.
4. **Complete and submit** the ThermoSeal Warranty Claim Form available at thermosealusa.com.

5. REMEDY

Upon verification of a valid warranty claim, ThermoSeal will, **at its sole discretion**, repair or replace the defective product or reimburse the reasonable cost of repair. ThermoSeal's total liability shall not exceed the original purchase price of the defective product.

6. TRANSFERABILITY

This warranty is transferable to subsequent owners of the structure in which the product was originally installed, provided ThermoSeal is notified in writing within sixty (60) days of the transfer of ownership. The warranty period does not reset upon transfer.

7. LIMITATION OF LIABILITY

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THERMOSEAL SHALL NOT BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL, INDIRECT, OR PUNITIVE DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS, LOSS OF USE, OR COST OF SUBSTITUTE GOODS, ARISING OUT OF OR RELATED TO THIS WARRANTY, EVEN IF THERMOSEAL HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

8. GOVERNING LAW

This warranty shall be governed by and construed in accordance with the laws of the State of **Connecticut**, without regard to its conflict-of-law provisions. Any disputes arising under this warranty shall be subject to the exclusive jurisdiction of the courts located in **Fairfield County, Connecticut**.

Effective Date: April 10, 2026 | Supersedes all prior warranty statements.